

UNIVERSAL PERSONNEL SECURITY TRAINING & ALLIED SERVICES

FROM CMD'S DESK

Dear Readers,

A warm welcome to this first ever issue of "UTTAM RAKSHA" a quarterly newsletter.

Hope you and your family are safe and are following the social distancing norms.

When a thought that has been enduring in mind becomes real, it is truly interesting and exciting experience. During this journey from 2006, we were able to establish ourselves as a leading player in Security field. In these years, we have worked hard to reach this stage and I am sure that we shall create new benchmarks in the times ahead. I would like to thank all the members of the "Team Universal" for their untiring efforts in making this dream a reality.

To recognize and appreciate the contributions of all the team members, we are coming out with a quarterly newsletter "UTTAM RAKSHA". In spirit of continuous improvement and to streamline our processes, a constructive input from the readers and patrons is very welcome.

—Capt Uttam P Patil
(Retd)



UTTAM RAKSHA

VOLUME 1, ISSUE 1

01.01.21 TO 31.03.21

"UTTAM RAKSHA" - A fond Dream of the Founders.

Universal family has now acquired a stable status, has expanded and branched off into many states and locations. Our ethos, our training regimen, our selection process, our efforts to keep abreast of the cutting edge technology have had their effect in the performance of our guards and are being appreciated almost on daily basis in various client locations. Last mile delivery of security services depends on this cutting edge of our organization, VIZ. THE SECURITY GUARD. We at Head Office receive many stories of courage, presence of mind, professionalism, actions above and beyond the call of duty which fill us with pride and appreciation. We feel that these acts of our guards need

to be publicized at least in our organization. It was also felt that multifarious talent that exists amongst our guards and staff needs a forum for expression and appreciation.

Secondly, during last year, when entire humanity was effected due to COVID-19, we, at "Universal" were able to meet the requirements of our clients and simultaneously sensitize and educate our work force through our dedicated team of Trainer Staff, Admin Staff and Ops Staff. During these times also, "Universal" was able to provide 100% services to the clients, which in itself speaks about the professional approach of our team. Thus, to revitalize the organization's spirit and to connect with the security

brethren of our organization and to express our gratitude and appreciate the courage and grit, honesty and vigilance of these braves, the stories of whom will inspire many more, we have decided to start a in-house quarterly newsletter. We also intend to include industry news, cutting edge developments in areas of professional interest, welfare activities and talent exposure. Many more aspects will be included as we go along on our journey. We will soon come out in other languages also. Hope this first edition of "UTTAM RAKSHA" gets huge success and "Universal" continues in its efforts of contributing through countless positive ways in shaping the future of our Nation.

Safety Instructions

Fire prevention and Classes of Fire

"Fire" is both friend and a foe. "Fire" has the ability to keep us warm and also cause great damage if not controlled. As fire causes panic, maintaining of relative calm state of mind is necessary to make life saving decisions and apply them effectively. As we grow as community and the technology changes, Fire Prevention needs to be made more of a necessity in our homes and workplaces today. Our homes and workplaces are being built closer

and closer together. This can lead to extreme destruction in case of fire. Thus fire safety is the most important in the field of fire fighting and fire prevention. One of the Key strategies to maintaining of a safe workplace and preventing fires is "Fire Safety Training".

Thus to start the "Fire Safety Training" let us first know about the Classes of "Fire". There are in total six classes of "Fire" which are based on the "Fuel" (the material which burns) in fire and they are as given below:-

Class A - fires involving solid materials such as wood, paper or

Applause



Capt. Uttam P. Patil, CMD has been appointed as Vice President of CAPSI (Maharashtra Chapter)

textiles.

Class B - fires involving flammable liquids such as petrol, diesel or oils.

Class C - fires involving gases

Class D - fires involving metals.

Class E - fires involving live electrical apparatus.

Class F - fires involving cooking oils such as in deep fat fryer.

"Achievements"



Mr. Mahadev
Vishnu Chavan,

has been deployed in Bank of India, Gadhinglaj Branch from 01 Mar 18. He is been punctual in his duty and is obedient and honest. For his devotion to duty, Bank of India, Gadhinglaj Branch has issued a "LETTER OF APPRECIATION" for Mr. Mahadev Vishnu Chavan. "Team Universal" wishes him "Heartiest Congratulations" for this hard earned recognition.



Mr. Surendra
Gunpal Bhakte,

has been employed in "Universal" from 01 May 19. Lately, he has been deployed with Bank of Baroda, Shahupuri Br, Kolhapur. He is been very honest and has become an integral part of Bank of Baroda, Shahupuri Branch. For his integrity and honesty, Bank of Baroda, Shahupuri Branch has issued a "CERTIFICATE OF APPRECIATION" to Mr. Surendra Gunpal Bhakte. "Team Universal" applauds his achievement and wishes him "Heartiest Congratulations".



Our security
guard, Mr.

Subhash Waghmare and Supervisor Mr. Vijay Shinde are employed at COEP, Pune. On 19 Feb 2021, at approximately 1700 hrs, a person was noticed taking away construction material from the site. On being challenged, he started running. Mr. Subhash chased the thief and caught him just before he was about to escape from site by jumping from the wall. The guard's act was appreciated by the administration of COEP. "Team Universal" also applauds Mr. Subhash's act of courage and professionalism.

"Actions above & beyond the call of duty"

1. On 11 Feb 2021, at 1920 hrs, an electrical fire was reported in the Painting Bay of Ghatge Patil Industries, Uchgaon location, Kolhapur. Mr. Sambhaji Powar, Supervisor of the watch at location, with his team were able to take action at once and extinguished the fire with the help of DCP. The Ghatge Patil Industries, staff and officers praised our personnel's presence of mind, professionalism and courage in this selfless act. "Team Universal" also applauds these men's act of courage and professionalism. The Team consisted of (1) Mr Sambhaji Powar, Sup, (2) Sudhir Kale (Gd), (3) Vaibhav Yadav (Gd), (4) Suraj Yadav (Gd), (5) Abhijit Kamble (Gd).
2. On 02 Dec 2020, at 0900 hrs, an electrical fire was reported in the Air Conditioner of the Manager's Cabin of Bank of India, Narayanpura Branch, Gujrat. Mr. Haribhai, was on duty and at once called for Fire Brigade and evacuated the staff present inside the bank. The Fire Brigade arrived and brought the fire under control. BOI, Narayanpura Br Manager and staff appreciated his brave act in this extreme situation. "Team Universal" applauds Mr. Haribhai's presence of mind and professionalism.

"Welcome to Team-Universal"

During last one year, our team has been joined by new members at our various branches / locations. "Team Universal" heartily welcomes all and wishes them lots of success and happiness in "Universal". The new members are:-

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| (1) Col Giridhar D. Kole, Director | (2) Mr. Raju Damale, Branch Head, Pune |
| (3) Mr. Yuvraj Shirgave, Store /Trg Co-ordinator | (4) Mr. Dinesh Babu, Asst Mgr, Chennai |
| (5) Mr. Mangesh Rasal, HR. Assistant | (6) Ms. Amruta Joshi, Accts Assistant |
| (7) Mr. Ashitosh Chougule, Office Boy | (8) Ms. Komal Patil, Agri Assistant |
| (9) Mr. Shreenath Kalekar, Office Boy | |

“Training”

To rejuvenate the staff and personnel after the dull phase of COVID-19 in 2020, Universal had arranged a Training Camp at Purandar from 25th to 27th Dec 2020. All Staff from Head Office, Kolhapur, Pune Branch, Bangalore Branch and Mumbai attended the training. All Staff was divided into 4 teams. The games of Volleyball and Carrom were played between the teams. In Volleyball event, the final match was played between Kalamba Warriors and Shingnapur Indians. The team, Kalamba Warriors won the final match by 2 sets to 1. In Carrom event, the final match was again played between Kalamba Warriors and Shingnapur Indians. In this event also, Kalamba Warriors won the match by score 29-17. The Team Kalamba Warriors was declared “Overall Champions”.



“Professional Qualifications”

The staff at “Universal” is the most important asset. This asset needs periodical upgradation as per the latest international standards through different courses / certifications. “Universal” always encourages its staff to take course and upgrade themselves. Following is the list of staff qualified in the latest courses/ certifications done through “Universal”.

- (1) Mr . Manoj Kalekar, ISO 27001:2013 (Lead Auditor) ISMS:LA
- (2) Sub. Madan Mohan, Training of Trainer (Security Supervisor)
- (3) Mr. Ravikumar Chavan, Training of Trainer (Security Guard)
- (4) Mr. Atul Baban Jadhav, Training of Trainer (Security Guard)
- (5) Mr. K C Shaji, Training of Trainer (Security Guard)

"Corporate Social Responsibility"

"Universal" is committed in its untiring efforts to contribute to the economic & social development of the society. Every year "Universal" carries out CSR activities, the same are as mentioned below



Sweet distribution to Jawans of 14RR / 14Assam Rif
7 Garhwal on 09 Nov 2020



Article distribution to "Avni" Orphanage
on 13 Nov 2020



Article distribution to "Helpers of the Handicap"
13 Nov 2020



Appreciating the "Corona Warriors" on
16 Nov 2020



Donated Vehicle as Ambulance for Radhanagari
Taluka through the hands of actor Nana Patekar



Donated Vehicle as Ambulance for the benefit of people
from remote Tehsils of Kolhapur District

"Editorial Board"

President :- Capt Aniruddha G. Bagaitkar (retd)
Secretary :- Mr. Zahir M. Momin
Members :- Mr. Manoj M. Kalekar, Mr. Ravikumar Chavan, Mr. K. C. Shaji, Mr. Madan Mohan,
Mr. Raju Damale, Ms. Amruta Joshi



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Branches at Mumbai, Delhi (NCR), Hyderabad, Chennai, Aurangabad, Nagpur, Jaipur, Ahmedabad, Goa, Faridabad, Lucknow and Kotdwar (UK)