



धर्मो रक्षति रक्षितः

UTTAM RAKSHA

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July, August, September 2021

SPECIAL POINTS OF INTEREST

Now, ESIC gives an option to an Insured Person to choose two dispensaries, one for self and another for the family through an employer.

EDLI benefit on death of Insured Person has been increased to Rs.7 Lakhs.

ESIC Pension - Govt. of India has declared Pension to the family of deceased Insured Person, if the death is due to Covid -19

From the Editor's Desk

A warm welcome once again Readers and trust you are well and negotiated the pandemic successfully. Our previous issue was received well by our feet on the spot and patrons alike. This again was a event filled quarter at enterprise, state, country and world level. We witnessed a massive campaign of vaccination reaching milestone after milestone and about to reach hundred crore milestone soon, some natural disasters happening, some good things happening in our enterprise, security situation witnessing a series of events which are professionally studied, analyzed, internalized and learning points disseminated to all concerned, So, professionally a action filled quarter.

Our team at the editorial office has worked overtime to dish out fresh all-round menu to the reader as usual and I am sure this will be devoured with eagerness and enjoyed. While doing so, I request all not to lower their guard vis-à-vis COVID and keep well.

As usual, training activity with constantly up-dated inputs, was conducted with characteristic elan in keeping with USP of our Company. This keeps our service delivery point – the security guard- updated and current which ensures his brand value. So happy reading to all.

"The beautiful thing about learning is that nobody can take it away from you."

EMPHASIS ON TRAINING THE TRAINERS

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Last one and half years have been very tough on the entire mankind. The COVID-19 pandemic has profoundly changed our lives, causing tremendous human sufferings and losses.

During this period also, so as to maintain discipline and keep our guards perfectly tuned to the job on ground, Team Universal had initiated online training of the guards. The guards were trained and were continuously been under supervision through online mode.

Subsequently, due to the changing environment and increasing challenges caused by the pandemic, the need to emphasis on the training the trainer arose.

Thus, to fine tune the training skills of our operations staff, we formulated a mechanism for training our trainers through online mode.



The Team Universal, thus initiated the weekly online training sessions. During these sessions, it was ensured that the trainers update their professional knowledge as per the new norms and regulations and also the latest industry practices in security field. The updated trainers would subsequently find it easy to train the guards on sites to perfection and imbibe the best qualities in them and transform each guard as, the right person for the right job.



NEW ASSOCIATIONS

Team Universal is happy to get associated with following new clients during last quarter:

- (i) CSIR-CIMAP at Pantnagar & Parara, Uttarakhand
- (ii) DRDO-CVRDE, Chennai
- (iii) Indian Air Force, Command Hospital, Bangalore
- (iv) National Informatics Centre, Pune
- (v) PRL Developers Pvt Ltd, Mumbai
- (vi) SBI (North & South Karnataka)
- (vii) Schindler India Pvt Ltd, Mumbai

74th INDEPENDENCE DAY CELEBRATIONS

The guards deployed by Team Universal participated in 74th Independence day celebrations at our client sites all across India.



RENEWED ALLIANCE & SUCCESSFUL COLLABORATIONS



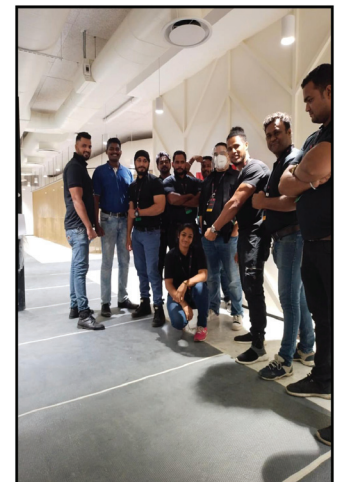
Our professional services were duly appreciated by our clients and have overwhelmingly renewed our contracts.

Also, we collaborated with our multinational partners in securing high value assignments and providing event security guarding services. We would like to bring to light all our successful renewals and collaborative efforts in last 3 months.

- (i) CDFD, Hyderabad - Contract

renewed.

- (iii) Successfully completed Process Audit and Risk Assessment of 1 FC, 3 MH and 4 DH of Flipkart,
- (iv) Successfully provided security escort services to high value assignments of Abbott and Johnson & Johnson.
- (v) Successfully provided Event Security guarding coverage to Netflix vaccination drives at Mumbai



APPRECIATION BY BANK OF BARODA "KOLHAPUR ZONE"



In appreciation of our professional and dedicated services, the Zonal Manager, Bank of Baroda, Kolhapur Zone honored Team Universal with an Appreciation Certificate.



COMMENDABLE MENTIONS



Mr. Udaysinh Jadhav, deployed at Rajarampuri Branch of Canara Bank at Kolhapur, on 02.09.2021 found cash Rs.500/- lying unattended on the floor. He picked up the same and handed over to Branch Manager for further handing over to legal owner of the cash. As a recognition of his honesty, the bank has issued a "LETTER OF APPRECIATION" to him. Team Universal wishes him "Heartiest Congratulations"



Mr. Bhanwar Singh, deployed at Aspuri Branch of Bank of Baroda, Udaipur Region on 20.07.2021 found a Mangalsutra made of gold lying unattended in the bank premises. He handed over it to Branch Manager who along with loan officer inspected the CCTV footage and found out the legal owner of the Mangalsutra and handed over the same to her. Incident was covered in local news channels. Team Universal applauds Mr. Bhanwar Singh's honesty and sincerity.

APPRECIATIONS OF GUARDS



IISER, Pune appreciated our guards viz Mr Sunil Patkar, Mr. Akabar Sayyad and Mr. Rahul Jaiswal in recognition of sincerity, honesty and outstanding services to the institute.



Mr. Ramesh P More deployed at Indian Overseas Bank, Aurangabad branch was felicitated for his devotion to duty and issued with letter of Appreciation from Branch Manager.



Cash Van crew consisting of Mr. Tanhaji S Kharat, Mr. Sunil D Rathod, Mr. Kailas R Walke & Mr. Yogesh P Mahapure were felicitated by MGB, Jalna for their punctuality, sincerity and devotion to duty.



Cash Van crew consisting of Mr. Bhaulal L Pale, Mr Vinod M Khadagale, Mr. Bhimrao S Dapke & Mr Sukhdev A Rothe were felicitated by MGB, A'bad for their punctuality and sincerity.

Many of our guards deployed at various Bank branches have been applauded by the clients for their discipline and professional services. Also, in this quarter, there have been very impressive contributions by the operations staff. Team Universal applauds the untiring efforts and relentless work of the guards and the operational staff.

GUARDS :-

1. Mr. Santosh G Chavan, BOI	2. Mr. Padmakar S Gavande, BOI	3. Mr. Sadik D Bhosale, BOB
4. Mr Moulali G Jamadar, BOB	5. Mr. Surendra G Bhakte, BOB	6. Mr. Anandrao N Patil, BOB
7. Mr. Raghunath G Patil, BOB	8. Mr. Sakharam L Gawade, BOB	9. Mr. M. B Patil, BOB

OPERATIONAL STAFF :-

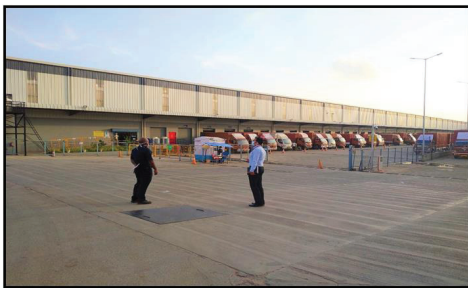
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|---|--|
| 1. Mr. Bharatidasan, FO, Bangalore Region | 2. Mr. Amol Patil, HR Asst, Head Office, Kolhapur |
| 3. Mr. Vivek Patil, Admin Asst, Kolhapur Region | 4. Mr. Abhijit Patil, HR & Admin Asst, Kolhapur Region |
| 5. Mr. Vinod Shendge, Asst Manager, Mumbai | 6. Mr. Amol Kakde, Ops Manager, Mumbai |
| 7. Mr. Chikkanna, FO, Bangalore Region | 8. Mr. Madhukar Gawas, FO, Pune Region |
| 9. Mr. Navnath Shinde, FO, Pune Region | |





“In learning you will teach, and in teaching you will learn.”

... Phil Collins



Universal understands that Training plays an extremely important role in the success of the organisation.

During last quarter, Universal staff overwhelmingly dedicated themselves to

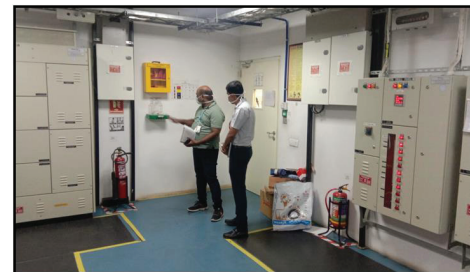


training the guards. Right from the initial Orientation and Recruitment trainings to the on the site, On job trainings and Fire fighting trainings. Universal has left no stone unturned in ensuring increase in skill levels in each guard deployed.

In all the training routines conducted, two instances deserve special mentions.

Ex Sub Madan Mohan Lakhera, Manager (NCR), not only single handedly deployed guards at new sites of CSIR-CIMAP at remote localities of Pantnagar and Parara in Uttarakhand but also initiated a new trend of taking online training of guards.

Similarly, it is due to his untiring efforts, dedication, loyalty and team spirit of Mr Amit Kankal, FO, that so many of our guards in his sphere of work were appreciated by the clients for maintaining high standards of professionalism and discipline.



We sincerely appreciate their dedicated efforts in improving the performances of the guards with effective supervision and hope that they will keep up the good work.



CORPORATE SOCIAL RESPONSIBILITY

In continuation to our untiring efforts in economic & social development of the society, we came to know about a girl, Ms Muskaan Qadir, of Tehsil Handwara in Kashmir, studying in Ashutosh Army Goodwill School in 9th standard. She needed education assistance as she has lost her father and the family depends on meager pension which her mother gets from State Govt. We, heartily extended our helping hand and have taken the responsibility of helping her in completing her studies till 10th standard. Also, we have pledged to help her in fulfilling her academic aspirations till graduation.

WELCOME & GOODBYE

In last quarter our team has been joined by the new members. “Team Universal” heartily welcomes all and wishes all lots of success and professional happiness.

We Welcome

Ms. Sheetal Salunkhe-Bapat, Exe Mgr
Mr Abhishek Kumbhar, HR & Adm Asst



Goodbye

Capt IM Poovaiah, Regional Director (South)

TEAM UNIVERSAL
WISHES ALL
OUR READERS



**HAPPY
DIWALI**

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