



धर्मो रक्षति रक्षितः

UTTAM RAKSHA

UNIVERSAL PERSONNEL SECURITY TRAINING & ALLIED SERVICES

Volume II, issue I

01.01.22 to 31.03.22

FROM CMD'S DESK

It is a matter of great pride for all of us at Universal that We subjected ourselves to the exhaustive scrutiny of external independent Auditors, Quality Austria Central Asia (QACA) and Quality Council of India (QCI) under the overall aegis of CAPSI for the award of star rating, which has now been awarded. We are the very first security professional to have been awarded such a star rating and thus our clients have now this added assurance about the superior quality of our services, apart of course from the actual experience of those services. The QACA auditors examined everything, our systems, procedures, SOPs, documentation, middle and top level leadership, training regimen, statutory compliances and the quality skills-knowledge of the service delivery point, namely the security guard. This scrutiny was carried out at all levels, Head Office, Regional Offices, branch offices and field level operations. We are very happy to share this news with our valued clients. I am proud of Team Universal and compliment each and every member of the team for this singular achievement. We are grateful to CAPSI for creating this system and platform for the rating, where the first among equals gets his due.

—Capt Uttam P Patil (retd)

INDIA'S 1ST PRIVATE SECURITY AGENCY TO BE CERTIFIED UNDER sSTAR RATING CERTIFICATION SCHEME—LEVEL 3

After a grueling scrutiny of our offices, systems, procedures, SOPs, HR Policy and development strategies, training regimen, service delivery at field level, supervisory and higher leadership at various levels, documentations, statutory compliances, office upkeep and the



to “Universal Personnel Security Training and Allied Services” on 24.02.2022.



most important—the quality of our security guard, his knowledge and skills and his alertness, Quality Austria Central Asia Pvt Ltd, under



We are the first Security Agency to be awarded Three Star rating and are very proud of it. We are grateful to CAPSI for creating an ecosystem to acknowledge professional Security Agencies in the country. This will go a long way towards promoting quality and professionalism in the Private Security Industry. We are delighted to share this news with our valued clients.

the eyes of Quality Council of India, has awarded **THREE STAR** rating

CERTIFICATE

Quality Austria Central Asia Private Limited (A Division of Peacock Global Company) Awards this Certificate to

Universal Personnel Security Training and Allied Services

511 Kha, Shop No. 10, Ayodhya Towers, Dabholkar Corner Kolhapur-416 001, Maharashtra, India

States/District Covered- Maharashtra, Goa, Gujarat, Telangana, Karnataka, Tamil Nadu (Refer Certificate Annexure)

Providing static physical security to various sites such as industrial, commercial & residential facilities and mobile security services such as cash van & electronic surveillance services

The validity of this Certificate will be maintained via annual surveillance audits and one re-audit audit after three years.

This Certificate confirms the application and further development of an effective

Security & Tar Agencies Rating Scheme Complying With the requirements of scheme document

Technical Criteria
LEVEL 3

Certificate No: IND/W/SS/01

Issue Date: 24/02/2023

Expiry Date: 23/02/2025

Issue No: 01

73RD REPUBLIC DAY CELEBRATIONS



The guards deployed by Team Universal participated in 73rd Republic Day celebrations at our client site all across India

SPECIAL EVENTS DEPLOYMENT

NEW ASSOCIATIONS

Team Universal is happy to get associated with following new clients during last quarter:

- (i) Bank of India for deployment of Cash Carrying Vehicles with crew at Ahmedabad, Alibag, Dhatao, Solapur, Latur & Nashik.
- (ii) Bank of Maharashtra for deployment of Cash Carrying Vehicle at Malegaon.
- (iii) PRL Developers Pvt Ltd, Mumbai
- (iv) RMZ Bangalore
- (v) Cadilla, Ahmedabad.
- (vi) BHEL, Ramagundam, Telangana.
- (vii) SBI, LHO, Bangalore



In the month of Feb-Mar 2022, we again geared up for the special events deployment for the same Film Production house to which we had deployed NCC Cadets in the month of Nov 2021. This time, the task was to deploy 200 + NCC Cadets for the film shooting. Our team comprising of Col G D Kole (ret'd), Mr Vinod Shendge, Mr Zahir Momin and Mr Manoj Kalekar deployed 200 + cadets at a remote film shooting location in Maharashtra. The on ground Operations was a huge task and was professionally handled by Mr Vinod Shendge. A Huge round of applause for Mr Vinod Shedge for his success in effortlessly handling the whole project.

APPRECIATIONS



BOI Zonal Office, Ratnagiri, awarded our guard Mr Sachin Sawant with a wall clock in recognition of his sincerity, honesty and devotion to duty.



Capt Ravi Nair, DGM/CSO, Bank of Maharashtra, Lokmangal, Pune felicitated our CCV driver of BOM Pimpri, Mr Kuldeep Bohir for his driving skills.



Capt Ravi Nair, DGM/CSO, Bank of Maharashtra, Lokmangal, Pune felicitated our CCV driver of BOM Bajirao Road, Mr Sanjay Mane for his driving skills.



BOI Zonal Office, Ratnagiri, awarded our guard Mr Suhas Salvi with a wall clock in recognition of his sincerity, honesty and devotion to duty.

CELEBRATION OF INTERNATIONAL WOMEN'S DAY



The Head Office, Kolhapur, celebrated International Women's Day on 08th March 2022. As a part of celebration, an open forum discussions were arranged on Women empowerment. The aspects such as fundamental rights of women, promoting gender equality, raising status of women through education, awareness, literacy and training, encouraging participation of women in activities such as education, politics, sports, media, arts, science & technology were discussed. It was finally agreed that women's empowerment plays a huge role in the development of our country and is the need of the hour.



“Anyone who keeps learning, stays young”

“Anyone who stops learning is old, whether at twenty or eighty. Anyone who keeps learning, stays young”. And Team Universal always keeps itself young.

This quarter, a lot of Training sessions were conducted (both online and offline) for training of staff, supervisors and guards which included Pre-deployment trainings, On job trainings, take-over trainings & supervisory trainings. In total 27 offline training sessions were conducted at various client sites as well as in classrooms at Head Office, Regional offices and branches.

We sincerely appreciate the dedicated efforts of our Training teams in improving the performances of the staff and guards and hope that the team will keep up the good work.



OBITUARY



Late Mahendra Mahadev Ambatkar.

On 05th Dec 2021, we lost Mr Ambatkar, cash van driver deployed at Manchar. He was a skillful and safe driver dedicated to his job. By his devotion and amiable nature, he created special bonds with personnel of Currency Chest and was ready for whatever extra work assigned to him. We lost a loyal soldier of the Company and a nice human being. May the Lord accord Sadgati to the departed soul and strength to his family to bear the bereavement.

WELCOME

In the last quarter, Mr PS Bharmal, CCV Executive joined our team at Regional Office, Kolhapur. “Team Universal” heartily welcomes him and wishes him lot of happiness and success.



Editorial Board :-

- President** - Capt Aniruddha G. Bagaikar (retd)
Vice President - Col Giridhar D. Kole (retd)
Secretary - Mr Zahir M Momin
Member - Mr Manoj M Kalekar, Mr KC Shaji, Mr Madan Mohan, Ms Sheetal Salunkhe-Bapat, Mr Ravi Kumar Chavan, Mr Raju Damale



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