

धर्मो रक्षति रक्षितः



UTTAM RAKSHA

UNIVERSAL PERSONNEL SECURITY TRAINING
AND ALLIED SERVICES

VOLUME II, ISSUE II

April, May, June 2022



FROM EDITOR'S DESK

In the previous issue of UTTAM RAKSHA, we conveyed the good tidings about Universal being the very first security agency to be awarded Three Star rating. Well, now we want to tell our clients and well wishers that we are not content resting on our laurels, but have followed the award up with vigorous internal audit processes in our quest for perpetual improvement in quality of our service. Audit is a process of self improvement. Regimented training activity is our forte. We have laid stress on on-line training to ensure that all our guards are equipped with necessary knowledge for proper discharge of their duties. This has been followed up by rigorous on-field training drills so that the guards have well rounded knowledge and skills. Results of this are seen in the rewards and appreciations received by our guards as reported in the following pages.

The quarter gone by and its usual challenges which were faced with characteristic acumen by our boys. Trust you will enjoy reading this issue.

INTERNAL AUDITS OF REGIONAL OFFICES & BRANCHES



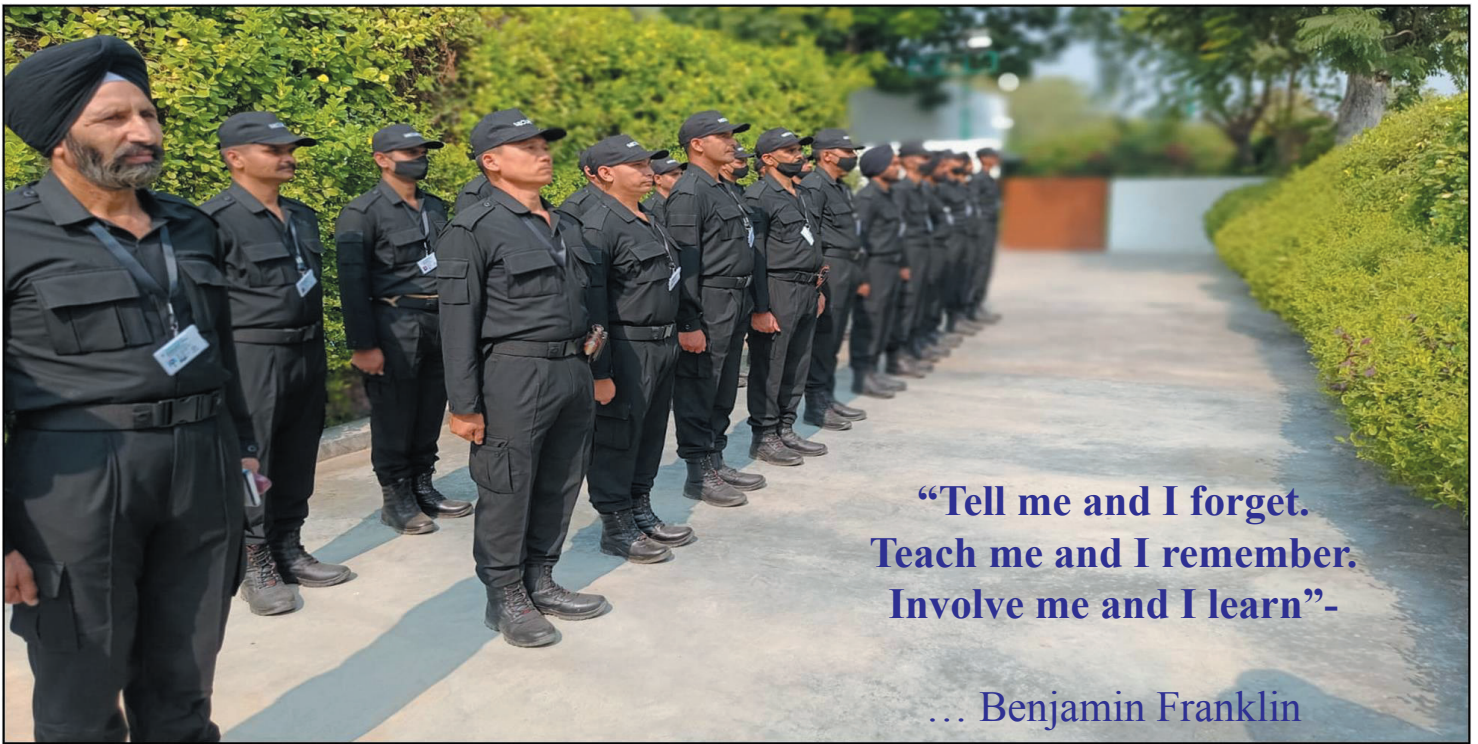
We all know that in the month of Jan 2022, our company was audited by QACA and QCI as per the ISO 9001:2015 standards. After successfully completing it, we became the first Private Security Agency in India to be awarded 3 Star rating. Thus, in continuation to upholding the standards set, we carried out Internal Quarterly Audits of our Regional Offices and Branches for Q.E 31.03.2022.

As scheduled, during the month of June 2022, all the three Regional Offices and branches were made to go through the internal audit. The Auditors conducted the audit and placed observations which required urgent rectifications by ROs and branches. With the consolidated list of observations from all the auditors, the head office conducted a Training Session for all the stakeholders to whom the observations were pertaining to.



During the training session all the stakeholders visited each observation requiring action and cross examined them in reference to the company's Standard Operating Procedures and Quality Manual and rectified them accordingly.

Thus, we successfully completed the Internal Audit of our Company for QE 31st Mar 2022.

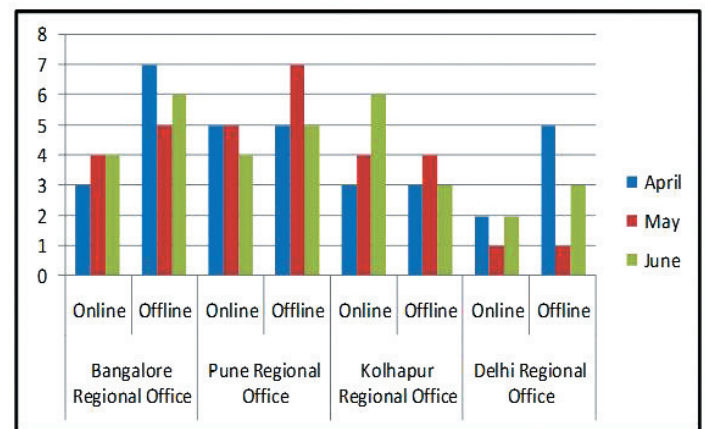
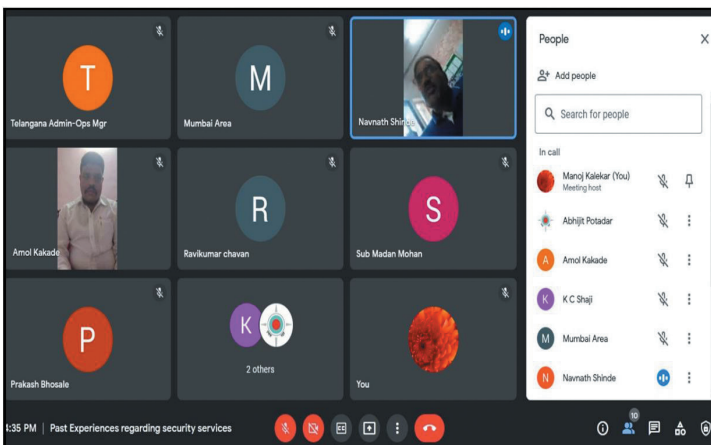


TRAINING

In order to reach out to each and every guard of our company and lay emphasis on full development of all the employees, during this quarter, Universal overwhelmingly concentrated on conduct of online training sessions of Guards, Supervisors, Security officers, Cash Van Crew and Operational Staff.

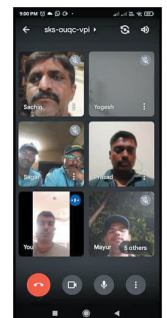
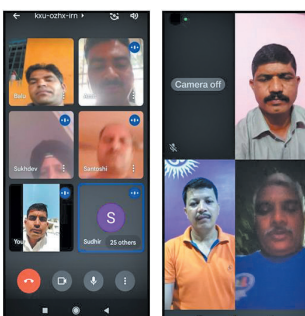
As the training sessions were conducted online, we were able to cover the theoretical part in detail, so that a guard is sufficiently prepared before the practical training sessions.

The staff have also improved on their virtual communication and collaboration skills, time management



Through these online training sessions our guards were given more individual attention.

etc due to their weekly online training sessions. The staff internally review each others sessions and discuss new ideas for making subsequent session more effective.



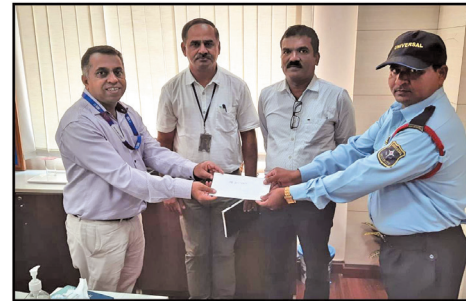
APPRECIATION FOR OUR GUARDS



The Principal, Staff Training College, Bank of Maharashtra, Pune appreciated our security guard, Mr Pradip Patil for his devotion to duty and issued him letter of appreciation.



Our security guard, Mr. Rajendra M. deployed at Residential Complex "Shobha Dew", Bangalore was felicitated for his act of bravery. He saved a child from drowning in swimming pool of the residential complex.



Our Security Guard, Mr S Bhutharaju, was felicitated by SBI Zonal Office for his alertness and quick action in avoiding robbery at ATM, SBI Jakkur, Bangalore. Due to his actions the robbers ran away leaving all their belonging behind.

NEW ASSOCIATIONS

Team Universal proudly announces new associations with following clients in the last quarter:-

- Indian Overseas Bank, Delhi NCR Region
- Bank of India, Delhi NCR Region
- Canara Bank, Pune Region
- Exim Bank, Bangalore Region
- Bharat Electronics Ltd, Bangalore
- RMZ Corporate office, Bangalore
- Netravati Residential Complex, Bangalore
- Industree, Bangalore
- Ascent Consultancy Services, Gurugram



FELICITATION OF MS AISHWARYA MORE

Ms Aishwarya More, a daughter of Mr Akaram More who is working as a Supervisor in Team Universal, was felicitated by Mr Ravi Kumar Chavan, Branch Head, Kolhapur on 20th June 2022.

Ms Aishwarya More is a proud recipient of a National Award (21-22) from Shivaji University, Kolhapur, for her contribution in various National and State level educational and social reform initiatives.



Team Universal congratulates her on her achievement and wishes her the very best in life.

COLLABORATIONS



Deployment of Security Professionals for various events at College of Engineering, Pune



Deployment of Security Professionals for launch of Web Series by Netflix at Yash Raj Studios, Mumbai

CORPORATE SOCIAL RESPONSIBILITY

In continuation to our efforts in helping the needy, the case of Master Spandan Satish Dodyale came to our knowledge. Master Spandan is a 8 yr old child who suffers from SMA 2. We, extended our helping hand to him by contributing a small amount towards his medical expenses. We wish him early recovery and healthy and prosperous life.

Also through this edition, we request our readers to kindly support for the medical treatment of Master Spandan Satish Dodyale by donating through the QR code given.

SCAN AND DONATE



SCAN AND DONATE


ImpactGuru

माझा 8 वर्षाचा
मुलगास्पंदन सतीश
दोड्याले एस एम ए - 2
शी लढत आहे,

तुमचा एकटा पाठिवा स्पंदन सतीश
डोड्यालेला मदत करू शकतो
एस एम ए - 2 लढण्यासाठी निधी उभारा

BANK DETAILS:
Account number : 90923037859177
Account name : Spandan Satish Dodyale
IFSC code : IDFB0020101
UPI : assist.spandan11@icici

Pay L1P1 paytm PhonePe



Supporting "Bal Sankul"
orphanage at Kolhapur.



Article distribution at "Anatha Ashram Caring Hands"
orphanage at Mawal.

WELCOME AND GOODBYE

In last quarter our team has been joined by the new members. "Team Universal" heartily welcomes all and wishes all, lots of success and professional happiness.

WELCOME

Mr. Namdev Jagtap, Field Officer, Kolhapur RO
Mr. Anand Desai, Field Officer, Mumbai Br
Mr Kishor Kumar, Field Supervisor, Delhi RO

GOODBYE

Mr. Swaroop Patil, Admin Executive (HO)
Mr. Dinesh Babu, Admin Asst, Chennai Br
Mr. Amol Kakde, Ops Manager, Mumbai Br

Editorial Board :-

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