

UTTAM RAKSHA

UNIVERSAL PERSONNEL SECURITY TRAINING

AND ALLIED SERVICES

VOLUME III ISSUE III

JUL, AUG & SEPT 2023







"NATION FIRST, ALWAYS FIRST"

On 15th Aug 2023, all our countrymen celebrated 77th Independence Day, marking 76 years of freedom. On this occasion, our guards proudly represented Team Universal and participated in different flag hoisting events at client sites. Following are some of the picks of the events.













From Editor's Desk:

Third quarter of the Year is upon us and with that half of the festival season is over. Seamless Last mile service delivery by Universal has ensured continued clean slate about loss prevention and I am sure our time tested systems and procedures will ensure the same in the oncoming quarter also. On behalf of our CMD Capt. Uttam Patil and Universal family I extend festival greetings to all our valued clients, well-wishers, staff and each member of our cutting edge - the security guard.

As may be seen from the appreciation received by our guards, they have gone above and beyond their primary responsibility of providing security and involved themselves in doing their bit in good customer service which is of paramount importance in service oriented institutions like banks. We take pride in these letters issued by our valued clients which include the important aspect of customer service. Practice makes a man perfect and therefore our training regimen continued vigorously in this quarter also. We also remind our personnel that Eternal Vigilance is the Price of foolproof security.

- Capt Aniruddha G. Bagaitkar (retd)

APPRECIATIONS OF OUR GUARDS







Our guard, Mr Suhas Bapu Salvi, deployed at Bank of India, Maruti Mandir Branch, Ratnagiri was felicitated with "Best Performance Certificate" for his customer relations, sincerity, honesty and devotion to duty by Mr Rajiv Kumar Singh, Branch Manager, Maruti Mandir Branch on 04th Aug 2023. Team Universal wishes him "Heartiest Congratulations"



Our guard, Mr Sachin Prabhakar Sawant, deployed at Bank of India, Mirjole Branch, Ratnagiri was felicitated with "Best Performance Certificate" for his customer relations, sincerity, honesty and devotion to duty by Mr Gourav Gupta, Branch Manager, Mirjole Branch on 04th Aug 2023. Team Universal wishes him "Heartiest Congratulations"



NEW ASSOCIATIONS

and One General

During the last quarter, Team Universal got associated with following new clients. Our Team successfully deployed smart and qualified guards at the client locations after carrying out mandatory initial training. Following are the newly associated valued clients:-

- Canara Bank, Bangalore region, Bangalore.
- Phoenix Technologies Private Ltd, Pune.
- Mahindra Logistics Ltd, Jaipur, Rajasthan.
- Bharat Earth Movers Ltd, Mumbai.
- Indian Institute of Horticultural Research, Chetalli, Kodagu District, Karnataka.
- · PeopleStrong Technologies Private Ltd, Gurugram, Haryana
- · State Bank of India, Local Head Office, Karnataka, Bangalore

FIRE EXTINGUISHER INFORMATION / SAFETY INFORMATION

WHEN TO USE A FIRE EXTINGUISHER

Fire extinguishers can be helpful on a small fire. Consider the use of a fire extinguisher on a potential fire once all of the following conditions have been met:

- Have I alerted others in the building that there's a fire?
- Has someone called the fire department?
- Is the fire small and can be contained by using fire extinguishers?
- Am I safe from the fire's toxic smoke?
- · Do I have a clear escape route?

Use a fire extinguisher when all of these questions are answered "yes".



CORRECT USE OF A FIRE EXTINGUISHER





1st Step

Pull the Pin. Hold the extinguisher with the nozzle pointing away from you and release the locking mechanism.





2nd Step

Aim low. Point the extinguisher at the base of the fire.





3rd Step

Squeeze the lever slowly and evenly.





4th Step

Sweep the nozzle from side to side

TRAINING

Team Universal concentrated the last quarter on training of the Guards, Supervisors, Security Officers, Cash Van Crew and the Operational Staff. Overall 68 training sessions were conducted including 08 online training session during last quarter









WE WELCOME / BID ADIEU TO

In last quarter our team has been joined by the new members. "Team Universal" heartily welcomes all and wishes all, lots of success and professional happiness.

WE WELCOME

Mr. Devender Kumar, Mgr. HR & Admin, Pune

Mr. Shubham N Gaikwad, Admin Asst

Mr. Imran S Hakim, Asst Accounts Manager, HO

Ms. Sneha A Patil, Trainee Accounts

BID ADIEU TO

Mrs. Suhasini A Bhosale, HR & Admin Mgr, Pune

Editorial Board:

President :- Capt Aniruddha G Bagaitkar (retd) Vice President :- Col Giridhar D Kole (retd)

Member: - Mr KC Shaji, Mr Abhijit Potadar, Mr Madan Mohan, Mrs Abhha Bapat, Mr Ravi Kumar Chavan,

Mr Sheetal Mahajan, Mr Abhe Sinh Chavda, Mr Vinod Shendge, Mrs Rehana Sayyad.

®

• UNIVERSAL PERSONNEL SECURITY TRAINING AND ALLIED SERVICES

Head Office: Shop No-10, 511-Kha, Ayodhya Tower, Dabholkar Corner, Near CB Stand, Kolhapur

West Region: - Sagar Gruh, Rachana Sanstha, Pune-Mumbai Road, Flat No-27-9, Wakadewadi, Pune City, Pune

South Region: - 20/2, Gangadhar Chetty Road, Next to RBANMS School Main, Bangalore

North Region:- 213A, Second Floor, Left Side Block EIII Main 25 Feeta Road Molarband, Extn. Badrapur New Delhi 110044

Branches at :- Mumbai, Hyderabad, Chennai, Aurangabad, Nagpur, Jaipur, Ahmedabad, Goa, Faridabad, Lucknow, Kotdwar (UK), Pondicherry & Guntur