



## Milestone Achieved

I am thrilled to share that we have been able to deploy 292 Ex - Servicemen personnel in two zones of Dedicated Freight Corridor Corporation of India Limited. This is a momentous achievement that marks a significant milestone in our journey. This achievement would not have been possible without the hard work and dedication of our exceptional team. I extend my heartfelt gratitude to each member of our team.

--Capt Uttam P Patil (retd)

## UNIVERSAL PERSONNEL SECURITY TRAINING AND ALLIED SERVICES

# UTTAM RAKSHA

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## From Editor's Desk

First quarter of the fresh financial year has been quite eventful = successful conduct of the general election and formation of 18<sup>th</sup> Lok Sabha as well as government at the centre, war in the middle east threatening to assume menacing proportions, extreme summer heat in most parts of the country, train accident which appeared to be almost a repeat of the accident in Andhra sometime ago, T20 world cup etc. Good takeaway is that the country has emerged stronger through all the thick and thin. Security Industry generally has its hands full during such turbulent times but we at Universal were as usual successful in our primary function of loss prevention for our valued clients, borne out by accolades won by our ESM MTS from DFCCIL.

We proudly proclaim our continued appreciation by MoF for tax compliances, details are posted in the news inside. Also at the cost of repetition, we draw your attention to the continued emphasis on training and the training for specialised roles in DFCCIL which has been our forte since inception. This bears testimony to the "Development" aspect in our HRD function and also to the fact that our guards acquire newer skills while working for Universal which improves their skills and employability.

Each season has its own peculiar hazards. Driving becomes risky in the rainy season due to varied factors, especially slippery roads and reduced visibility. Hydroplaning is an ever present danger especially on long drives. Hence advisory on the subject is timely. Hope you enjoy reading the issue.

- Capt Aniruddha G. Bagaitkar(retd)

# "The expert in anything was once a beginner"

---- Helen Heyes

The goal of training is for guards to learn and develop knowledge, skills and competencies in order to perform their jobs effectively. This involves being clear on what the guard needs to learn, i.e what are the tasks and roles that the guard needs to be able to perform. In the rapidly changing security scenario, guards must be trained to effectively do their jobs.

Here, on-the-job training is a highly critical component of the learning process. This is because it happens in real time and can have the highest impact on the guard's performance. Development is learning that goes one step further and has more long term focus. It is aimed at long term improvement in work capacity and performance.

Thus, with the focus on improvement of overall performance totally 99 training and development sessions were conducted including 18 online sessions for Guards, Supervisors, Security Officers, Cash Van Crew and Operations Staff during this quarter which ended on 30<sup>th</sup> June 2024.



## "Initial Training of ESM MTS"

During this quarter, our team successfully deployed 292 Ex-Servicemen MTS, as a part of Western Corridor of the DFCCIL at two zones in Gujrat from New Palanpur to New Sachin within a distance of 486 Kms.

During this deployment, the Ex-Servicemen MTS were trained by our team and also by DFCCIL in different job profiles of Patrolman, Gateman, Keyman, Multi Tasking Staff in different departments of DFCCIL and Railway Protection Force.

Apart from the training as per the job profiles, our team conducted training sessions on general drill, emergency drill, soft skills, effective communication, leadership etc towards achieving predetermined goals and objectives as per the DFCCIL requirement.





# मानसून के मौसम में सड़क सुरक्षा के सुझाव

1. अपने मोटर वाहन की जाँच करें - झूटी पर बाहर निकलने से पहले जाँच करें की वाहन पूरी तरह से चालू हालत में हैं। अगर आपको थोड़ी सी भी तकनिकी खराबी नजर आती है तो उसे ठीक करवा ले। सुनिश्चित करें की टायर, ब्रेक, टेल लाइट, हेड लाइट, वाइपर आदि पूरी तरह से काम करने की स्थिति में हैं। वाहन के टायरों में पर्याप्त हवा भरी होनी चाहिए।



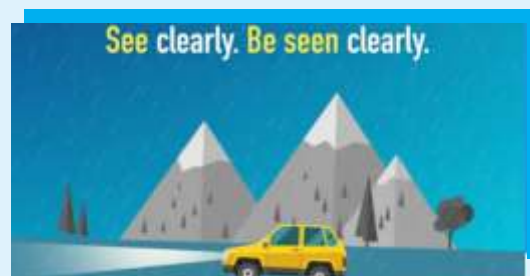
2. मौसम की स्थिति के बारे में जानकारी रखें- मौसम के पूर्वानुमान पे नजर रखें और अपने झूटी क्षेत्र में किसी भी चेतावनी या सलाह के बारे में अपडेट रखें। बाढ़ वाले या जल भराव वाले मार्गों से बचें। सड़क बंद होने की स्थिति में वैकल्पिक मार्गों के बारे में जाने।



3. सुरक्षितता के साथ वाहन चलाएं- हमेशा दूसरे वाहनों से दूरी बनाये रखें। गति सीमा से ज्यादा वाहन चलने से बचें। प्रतिकूल मौसम, दृश्यता कम होने की स्थिति में या फिसलन भरी सड़कों पर बेहतर नियंत्रण बनाये रखने के लिए वाहन धीरे चलाएं। अनावश्यक ओवरटेकिंग से बचें और लेन बदलते समय इंडिकेटर का उपयोग करें।



4. लाइट और विंडशील्ड वाइपर का उपयोग करें - भारी बारिश होने पर दृश्यता कम होने की स्थिति में हेडलाइट और टेल लाइट चालु करना महत्वपूर्ण है क्योंकि इससे न केवल चालक की दृश्यता बढ़ती है बल्कि आपका वाहन दूसरे चालक को भी दिखाई देता है। विंडशील्ड वाइपर का इस्तेमाल करने से कांच पर नमी जमने से रोका जा सकता है।



5. आपातकालीन स्थिति के लिए इमरजेंसी किट तैयार रखें जिसमें प्राथमिक चिकित्सा किट, जरूरी दवाईयां, अतिरिक्त जूतें, एक टोर्च, एक छाता / एक रेनकोट और पावर बैंक शामिल हो। साथ में एक वाटरप्रूफ बैग हो जिसका झूटी के दौरान नगदी और दस्तावेज की सुरक्षा में उपयोग किया जा सके। सुनिश्चित करें की आपका मोबाइल फ़ोन चार्ज हो और उसमें आपातकालीन संपर्क सहेजे गए हैं।



## APPRECIATION FOR "TEAM UNIVERSAL"



The Central Board of Indirect Taxes and Customs appreciated Universal Personnel Security Training & Allied Services for our prompt filing of returns and payments of GST for financial year 2023-24 and substantially contributing to building a strong and resilient nation

## APPRECIATION OF OUR ESM GUARD

On 11<sup>th</sup> June 2024, at 0900 hrs, our ESM RPF MTS deployed at New Umardashi station, Mr PS Gujjar found that the material was falling from the two doors of two wagons of an in motion goods train. At once, he reported this to the Station Master and the train was stopped. Both the doors were then packed to restrict falling of material and the train was ordered to continue its onward journey. Thus the alertness and timely reporting of Mr PS Gujjar avoided falling of material from wagons of goods train. For his alertness and immediate action, he was awarded with Cash Award from both DFCCIL and Team Universal.



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