



**UNIVERSAL PERSONNEL SECURITY TRAINING  
AND ALLIED SERVICES**

# UTTAM RAKSHA

VOLUME V ISSUE II

APRIL, MAY & JUNE 2025



## From Editor's Desk

Historically early onset of bountiful monsoon rains has led to a cheerful atmosphere all around. For us at Universal, the just ended quarter started on a cheerful note, when our CMD Capt Uttam Patil received Veteran Achievers' Award from GOC-In-C Southern Command which was icing on the cake of the earlier Corporate Leadership Award. Recognition from peer professionals holds a special place in our hearts.

We have always emphasized the value systematic and purposeful training regimen to inculcate and reinforce values and skill sets for effective discharge of responsibilities on behalf of our valued clients. We have consistently done the required investment in terms of resources, both monetary and temporal. This emphasis is now borne out by the number of awards and appreciation letters our guards received during the quarter. Security, loss prevention, customer service, smart turn out = our guards have done well in so many areas and earned kudos.

Monsoon weather, although cheerful, requires the exercise of precautions to deal with unforeseen emergencies - floods, hazardous driving, mudslides, cloudbursts and what not. We have a modest effort here to give guidelines for flood emergencies. Trust our readers will like the same. So see you soon. Till then have a safe monsoon and guard against hydroplaning.

--Capt Aniruddha G Bagaitkar (retd)

## IMPORTANCE OF TRAINING AND DEVELOPMENT

Training and development are crucial for security guards as they enhance their effectiveness, professionalism, and ability to handle various situations, ultimately contributing to a safer environment for all. Well-trained guards are better equipped to deter crime, respond to emergencies, and protect property and people. Here's a more detailed look at the importance:

**Improved Skills:-** Training equips guards with the necessary skills for diverse tasks, including surveillance, patrolling, access control and incident response.

**Better Decision-Making & Emergency Response:-** Training helps guards make quick and effective decisions in emergencies and challenging situations. Training ensures guards know how to respond to various emergencies, such as fires, medical crisis, and security breaches.

**Crime Deterrence & Reduced Risk:-** The presence of trained security guards can deter criminal activity and provide a sense of security. Also, proper training helps guards identify and mitigate potential risks, minimizing the likelihood of incidents.

**Confidence and Competence:-** Training builds confidence in guards, allowing them to handle situations with professionalism and efficiency.

**Positive Reputation & Customer Satisfaction:-** Well-trained guards project a positive image of the security company and lead to improved services and thus lead to increased customer satisfaction and positive perceptions.

## VETERAN ACHIEVERS AWARD

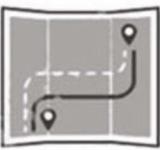
Every year 'Indian Army' recognizes the retired servicemen who, after retirement from armed forces dedicate themselves to activities that benefit society and the nation and continue contributing to nation-building, through 'Veterans Achievers' Award'.



This year, on 07th April 2025, our CMD Capt Uttam Patil (retd) was awarded the prestigious 'Veterans Achievers Award' at a grand function at Pune by GOC-In-C Southern Command, for his continued service to the nation in various fields including social service, entrepreneurship, employment generation, educational initiatives, mentoring young people and encouraging youth to join armed forces.

On this occasion, let us all wish honorable CMD continued success and many more achievements in the years ahead...

## FLOOD SAFETY TIPS

| <p><b>BEFORE</b></p>  <p>STAY INFORMED ON LOCAL NEWS</p>                            | <p><b>DURING THE FLOOD</b></p>  <p>DISCONNECT ELECTRICITY &amp; GAS</p> | <p><b>AFTER</b></p>  <p>AVOID SWIMMING IN FLOOD WATERS</p>             |
|---|---|--|
|  <p>PREPARE AN EMERGENCY BAG WITH FOOD, MEDICINES, DOCUMENTS, TORCH ETC</p>        |  <p>DON'T WALK OR DRIVE IN FLOOD WATER</p>                             |  <p>DON'T TOUCH POWER LINES</p>                                       |
|  <p>KNOW HOW TO EVACUATE AND SAFE ALTERNATIVE ROUTES</p>                           |  <p>GET TO A HIGHER GROUND</p>   |  <p>DON'T GO HOME OR TO DISASTER AREAS UNTILL IT IS DECLARED SAFE</p> |
|  <p>LEAVE BEFORE FLOODING STARTS</p>   |  <p>FOLLOW EVACUATION ORDERS</p>                                       |  <p>COMMUNICATE TO YOUR FAMILY THAT YOU ARE SAFE</p>                  |
|  <p>IN FLOOD PRONE AREAS KEEP USEFUL ITEMS AT HOME (SANDBAGS, LADDER, ROPE...)</p> |  <p>FREE CATTLE AND LEAD ANIMALS TO A SAFER PLACE</p>                  |  <p>WHEN BACK HOME CLEAN AND DISINFECT SURFACES AND ITEMS</p>         |

APPRECIATIONS OF GUARDS

Appreciating the performance is crucial for creating a positive and productive work environment. It fosters a sense of value, boosts morale, increases engagement and enhances loyalty, ultimately leading to improved performance and stronger connections with the colleagues and the organisation. In this quarter 15 of our guards were appreciated by the clients for their performance & professionalism.

This acknowledgement of our guards' performances signifies that our well-designed training programmes of Induction training, On the job training, Refresher training, Fire Fighting & First Aid training and training as per the requirement of our clients, are achieving their intended goals and positive results, which have led to customer satisfaction among our clients. Team Universal wishes them "Heartiest Congratulations" for hard earned recognition.



Our security guard Mr. Darnga Harishankar Shantilal, deployed at OCC Office, DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our Security guard Mr. Suresh Kumar deployed at SMVT Rly station, caught 2 bags of ganja. He was awarded with Cash award for his professionalism.



Our security guard Mr. Abdul Aziz Lone, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Muhammed A, deployed at SMVT Rly station, was awarded with Cash award for his involvement in seizing 5 Kgs of ganja.



Our security guard Mr. Raval Harish Kumar, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Del Rameshbhai Jethabhai, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Bijendra Kumar, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Ramesh T, deployed at SMVT Rly station, was awarded with Cash award for his involvement in seizing 5 Kgs of ganja.



Our security guard Mr. Vishnu Dev Pandey, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.

## APPRECIATIONS OF GUARDS



Our security guard Mr. Diyol Jaswantsinh Jethaji, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Jagjit Singh, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Sanjeev Kumar, deployed at SMVT Rly station, was awarded with Cash award for his involvement in seizing 5 Kgs of ganja.



Our security guard Mr. Bashir Ahmed Reshi, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Parmar Yogeshkumar, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.



Our security guard Mr. Sombir Singh, deployed with DFCCIL Ahmedabad was issued with "Certificate of Appreciation" for his excellent work during 2024-25.

## WE WELCOME

- Mr. Sultan Nadaf, Mgr- Admin, Mumbai
- Mr. Santosh Panari, Admin Asst, HO
- Mr. Sourabh Kesarkar, Office Asst, HO
- Soundar Raj, Supervisor, Bangalore RO



## GOODBYE

- Mr. Vivek Vishnu Patil, CCV in-Charge, HO

### Editorial Board :-

**President** : Capt Aniruddha G Bagaitkar (Retd.)

**Vice President** : Col Giridhar D Kole (Retd.)

**Members** : Col. Yodendra Singh Pokhariya (Retd), Mr. Manoj Kumar Singh, Mr. KC Shaji, Mr. Madan Mohan, Mr. Sheetal Mahajan, Mr. Abhijit S Potadar, Mr. Devender Kumar, Mr. Abhe Sinh Chavda, Mr. Mukesh Singh, Mr. PS Bharmal, Mr. KK Singh, Mr. Mahaling Gouroji, Mr. Binay Kumar, Mr. Vinod Shendge, Mr. Chikkanna.



## UNIVERSAL PERSONNEL SECURITY TRAINING AND ALLIED SERVICES

**Head Office** :- Shop No-10, 511-Kha, Ayodhya Tower, Dabholkar Corner, Near CB Stand, Kolhapur

**West Region**:- Sagar Gruh, Rachana Sanstha, Pune-Mumbai Road, Flat No- 27-9, Wakadewadi, Pune City, Pune

**South Region**:- 20/2, Gangadhar Chetty Road, Next to RBANMS School Main, Bangalore

**North Region**:- 213A, Second Floor, Left Side Block E III Main 25 Feeta Road Molarband, Extn. Badrapur, New Delhi 110044

**Branches at** :- Mumbai, Hyderabad, Chennai, Aurangabad, Nagpur, Jaipur, Ahmedabad, Goa, Faridabad, Lucknow, Kotdwar (UK), Pondicherry, Guntur and Cuttack.